

BASED ON 20 YEARS OF PROFESSIONAL COACHING EXPERIENCE

How to Successfully Handle Aggressive, Intimidating, and Controlling People



PRESTON NI
COMMUNICATION COACHING

Also by Preston C. Ni

How to Communicate Effectively and Handle Difficult People, 2nd Edition

How to Successfully Handle Passive-Aggressive People

How to Successfully Handle Manipulative People

How to Successfully Handle Narcissists

Seven Keys to Long-Term Relationship Success

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“What you allow is what will continue.”

— Source Unknown

*“You are more powerful than you know and they
fear the day you discover it.”*

— Source Unknown

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Introduction

Are you dealing with an aggressive, intimidating, or controlling person in your life? It's easy to let these individuals affect us and disturb our well-being. This reference guide contains important keys to successfully handle such people. The first section - the complete, unabridged version of "How to Deal with Aggressive, Intimidating, and Controlling People," presents detailed information on how to keep calm, shift from reactive to proactive, defend your boundaries, apply assertive communication skills, use humor to disarm difficult behavior, and deploy seven different types of power to affect change. Additional topics follow and provide further skills and strategies on how to communicate effectively in difficult situations, both at home and at work.

It is said that "good leadership starts with good communication." It often takes considered action with effective communication to successfully handle difficult individuals. The information presented in this reference guide may show you how.

How to Successfully Handle Aggressive, Intimidating, and Controlling People

“Some people try to be tall by cutting off the heads of others.”

— Paramhansa Yogananda

Most of us come across aggressive, intimidating, or controlling personalities at some points in our lives. These individuals may exist in our personal sphere or professional environment. On the surface, they may come across as domineering, confrontational, demanding, hostile, or even abusive. However, with astute approach and intelligent communication, you may turn aggression into cooperation, and condescension into respect.

Below are twelve keys to dealing with aggressive, intimidating, and controlling people. Keep in mind that these are general rules of thumb, and not all of the tips may apply to your particular situation. Simply utilize what works and leave the rest.

There's more to this excerpt!

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